

MOBILE PRIVATE BRANCH EXCHANGE



Say it your way

VIETTEL GROUP

VIETTEL TELECOM CORPORATION

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- 1 Overview

- 2 Functions

- 3 Technology

- 4 Comparison

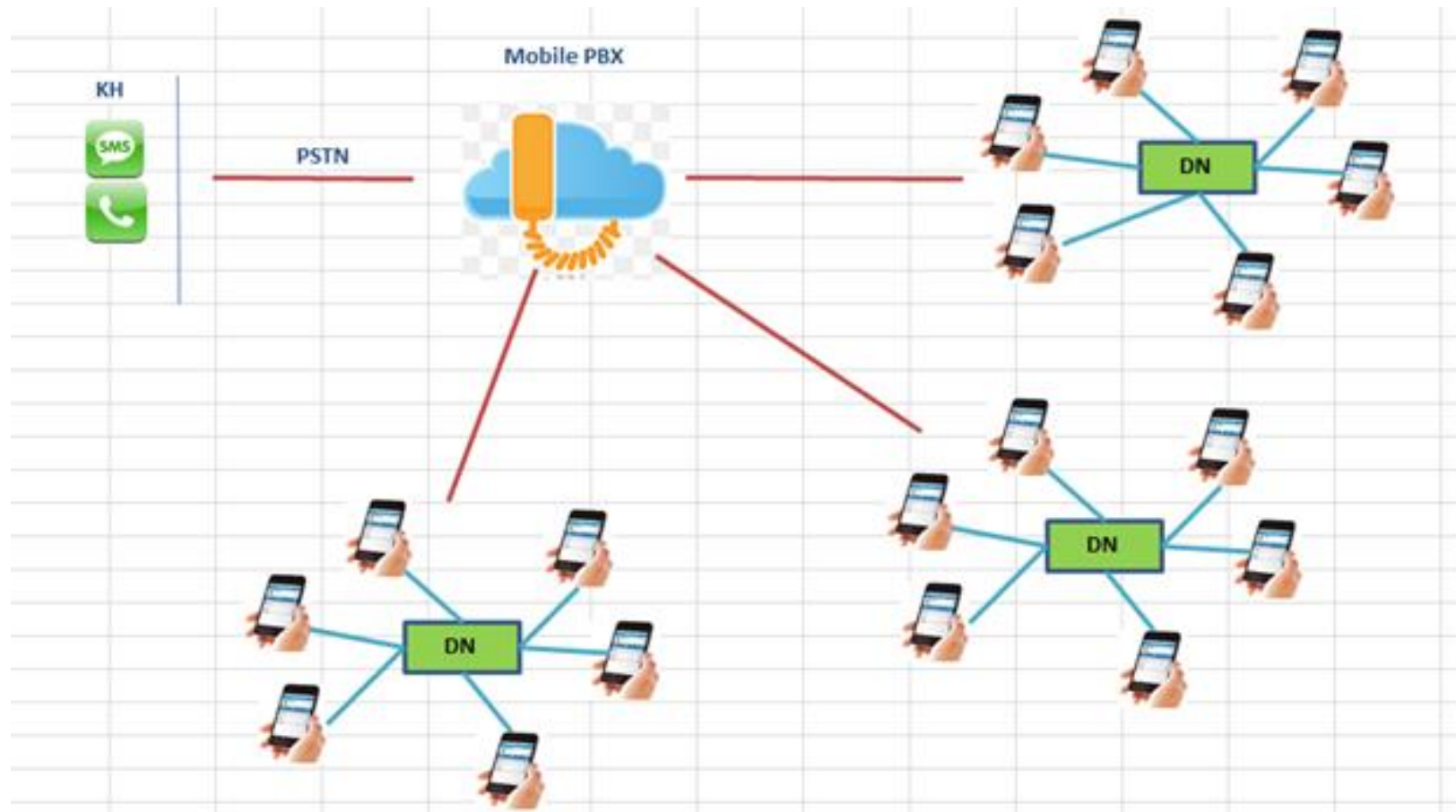
- 5 Demo



OVERVIEW

- ❖ Nowadays, in the context of market economy and globality, to any business, not only product quality but also quality of customer care, customer support are vital elements
=> The demand of switchboard in all businesses are in high growth.
- ❖ The disadvantages of traditional switchboard
 - The high cost of hardware device, installation, operation
 - Fixed connection
 - Limited space, time

OVERVIEW



ABOUT THE SERVICE

- Mobile Private Branch Exchange System (Mobile PBX) is a comprehensive solution of Viettel, based on mobile platform of Viettel (**mobile, homephone, PSTN, NGN...**), in order to provide the switchboard services to enterprise customers.
- In registration of using our service, customer will be declared a telephone number (called hotline) to use for any communication related to the business.
- Every subscriber or your employee will be declared as an extension number to connect to your Mobile PBX systems.



ADVANTAGES OF MOBILE PBX

- ❖ Resolve any issue of traditional PBX
- ❖ Based on the platform of remote network system (stable quality)
- ❖ Diverse types of hotline: Homephone, PSTN, mobile, or use the phone number is current used in your business.
- ❖ Flexible charge rate: sometimes we offer free charge for internal communication (among subscribers at yours).
- ❖ Simple connection via the hotline, extension number, mobile application is available
- ❖ Organize online convention and seminar instead of face-to-face meeting that save time of you
- ❖ Be proactive to customize the configuration
- ❖ Easy get statistics

INCOMING CALL FUNCTION

Incoming call:

- ❖ Could choose many algorithms, choose the best tele-teller or consultant to customer
- ❖ Branching IVR
- ❖ Decentralization of call receiving
- ❖ Flexible and quick call transfer
- ❖ Including VoiceMail – leave a message

TECHNOLOGY - QUALITY

❖ Technology

- JAVA, C++
- VOIP
- SOAP, XMLRPC
- Viettel Web Framework
- Monitoring tool Viettel M&M

❖ Quality

- Cmmi3
- ATTT

COMPARISON

❖ Internation

- 3CX PBX system

❖ Domestic (Vietnam)

- One contact (Mobifone)
- MEG (VinaPhone)

❖ Advantages

- Initiative update & customize
- Actively accept any development, customization
- Quickly respond any upgrade & change
- Intelligent customer support

DEMO

Access this link : tongdaididong.viettel.vn

Service registration screen (on CM)

- ❖ Choose your language
- ❖ Subscriber management screen
- ❖ Call demo
- ❖ Searching and call rehearing screen



Nhóm khách hàng doanh nghiệp

Tìm kiếm nhóm

CMT

Số thuê bao

Tạo nhóm - Mozilla Firefox

10.58.71.240:8141/BCCS_CM/mobileGroupAction.do?_vt=843eb1e6cbf00e8866d337a7d42f300b&_rMethodName=prepareCreateGroup

[Click vào đây để download file template](#)

Tạo nhóm

Thông tin nhóm

Tên nhóm * Mô tả

Nhập đơn lẻ ☒ Nhập theo file ☐

Số thuê bao * Số ngắn * Đối tượng *

Danh sách hợp lệ

Số thuê bao	Tên thuê bao	Số ngắn	Đối tượng	Loại dịch vụ	Dịch vụ	Xóa
<input type="text" value="1632159226"/>	Tổng Công ty Viễn thông VNPT	<input type="text" value="01"/>	Chủ nhóm	Mobile	Trả sau	<input type="button" value="Xóa"/>
<input type="text" value="1632159228"/>	Dai ly uy quyen XNK do thi ha test - thuy_6000124100_00009_NVDB	<input type="text" value="02"/>	Thành viên	Mobile	Trả sau	<input type="button" value="Xóa"/>
<input type="text" value="1635670036"/>	Tổng Công ty Viễn thông VNPT	<input type="text" value="03"/>	Thành viên	Mobile	Trả sau	<input type="button" value="Xóa"/>
<input type="text" value="1629991951"/>	Test Gggg	<input type="text" value="04"/>	Thành viên	Mobile	Trả trước	<input type="button" value="Xóa"/>

Lý do thay đổi *



THANK YOU FOR YOUR TIME!



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